

**1. The development, introduction and preparation for certification of management systems based on international standards:**

**ISO 9001: 2015** Quality Management System;

**ISO 14001: 2015** Environmental Management Systems;

**OHSAS 18001: 2007** management systems of health and occupational safety;

**ISO 50001: 2011** Energy Management Systems.

**Advantages of cooperation with the LLP "Almaty Chamber of Commerce and Investments" for the development, introduction and preparation for certification of management systems:**

Analysis of the existing control system in the Company, to determine the degree of compliance with international standards.

Preparation and training for managers and developers on the content of international standards.

**Development of documents, in collaboration with the employees of the Company in accordance with the requirements of international standards.**

Conducting an audit-consulting of company's readiness for certification.

Consulting and methodological assistance in the preparation of the required documents for certification.

Support Companies in the certification audit.

### **2. Consultancy assistance in the maintenance of acting management system in your company:**

We analyze requirements and content of the management systems documentation for compliance with international standards, the requirements that your company intends to satisfy;

Our experts will get acquainted with your documents on site (Policies, Goals, Guidance, Compulsory procedures, process maps, records, etc.) and give practical recommendations on the development of new and updating existing management system documents.

### **3. Auditing Management Systems 1-st and 2-nd parties:**

On behalf of your company, we will conduct internal audits for management review and other internal purposes;

On behalf of your company, we will conduct a full audit of the existing management system in partner organizations, and provide you with objective evidences of the fulfillment of international or your internal requirements.

### **Benefits of auditing management systems**

1-st party:

An internal audit of management systems of your Company by qualified experts helps identify strong and weak sides of the processes, as well as management control systems;

Our experts will give recommendations for the improvement of existing management systems.

2-nd party (independent assessment of partner organizations):

It is a powerful tool to influence and trust partnership relations, capable of minimizing the risk of failure terms of the agreement, to resolve all outstanding issues and make partnership relations more transparent.

#### **4. Support of certification and inspection audits:**

Consulting and methodological assistance to the Company in the preparation of the required documents for certification;

Support Company at the time of the external audit;

Analysis and participation in the development of corrective actions on the 1st and 2nd stages of the certification audit.

#### **5. Outsourcing in the field of control of management systems of your Company:**

Analysis of the existing enterprise management system in accordance with international standards of management systems;

Assistance in the development and implementation of documents of management system: of quality, environment, healthcare and occupational safety;

Conducting internal audit management systems, assistance in the development of corrective and / or preventive actions based on the results of the internal audit.

### **6. Conduct an audit-consulting of management systems, ISO 9001, ISO 14001 and OHSAS 18001:**

Our experts will carry out an audit consulting with the provision of a full report on the company's readiness for certification / recertification;

Our experts will provide with consultations on how to conduct pre-certification audit.

**The cost of the service depends on the organizational structure of the organization, number of staff, as well as the type of the ordered services.**

**For commercial offer on consulting in the field of management systems, please contact by phone: 8 (727) 292 78 23 or fill out a request for consultation on the SM.**

Please send filled application form to

e-mail: [smk\\_consulting@expertcci.kz](mailto:smk_consulting@expertcci.kz)